MOHAMMAD MIAH HOSSAIN

Laundry Attendant & Presser | 4+ Years with Marriott International

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PROFESSIONAL SUMMARY

Hotel laundry professional with 4+ years at Courtyard by Marriott, delivering guest laundry, uniforms, and linen to international brand quality standards. Skilled operator of industrial pressing, ironing, washing, and drying equipment, including Forenta presses, UniMac washer-extractors, and Chicago flatwork ironers. Trained in Ecolab chemical handling, hygiene, and workplace safety procedures. Reliable, physically fit team player who speaks four languages and is ready to relocate internationally for hotel, resort, or commercial laundry roles.

CORE COMPETENCIES

- Hotel Laundry Operations
- Guest Laundry & Valet Service
- Garment Pressing & Finishing
- Industrial Washer-Extractor Operation
- Tumble Dryer Operation
- Flatwork Ironer Operation
- Linen & Uniform Care
- Fabric Identification & Sorting
- Stain Removal
- Quality Inspection
- Ecolab Chemical Handling
- Hygiene & Sanitation Standards
- Health & Safety Compliance
- Laundry Marking & Tagging
- Workflow & Time Management
- Teamwork with Housekeeping
- Customer Service
- Manual Handling

PROFESSIONAL EXPERIENCE

LAUNDRY ATTENDANT & PRESSER

Courtyard by Marriott Riyadh Diplomatic Quarter, Riyadh, Saudi Arabia | 04/2022 – Present

- Operate commercial washing, drying, pressing, and finishing equipment to process hotel linen, towels, staff uniforms, and guest garments to Marriott brand standards.
- Press and finish guest and uniform garments using Forenta body, sleeve, cuff and collar, steam, and POPS presses, delivering crisp, hotel-ready results.
- Run the Chicago Tri-Star flatwork ironer for bed linen and table linen, keeping output consistent during high-occupancy periods.
- Sort all items by fabric type, colour, soil level, and care label before washing, reducing the risk of damage to guest property.
- Treat stains and handle delicate and special-care garments for guest laundry requests with care and accuracy.
- Inspect every finished item for stains, damage, wrinkles, and presentation before returning it to housekeeping or guests.
- Tag and track guest items using the Thermo-Seal marking machine, ensuring correct return to each guest.
- Handle Ecolab laundry and sanitation chemicals safely, following dosing, storage, and safety procedures.
- Load and unload UniMac washer-extractors and tumble dryers safely, maintaining steady workflow and meeting daily deadlines.
- Keep the laundry area clean, organised, and safe, following hotel hygiene, sanitation, and health and safety rules.
- Coordinate with laundry colleagues, housekeeping staff, and supervisors to meet daily room and guest service needs.

Equipment Operated

- **Pressing & Ironing:** Forenta Hot Plate Body Press, Forenta Sleeve Press, Forenta Cuff & Collar Press, Forenta Steam Press, Forenta POPS Press, Global Press, Chicago Tri-Star Flatwork Ironer
- **Washing & Drying:** UniMac Washer-Extractor, UniMac Tumble Dryer
- **Marking & Tagging:** Thermo-Seal Marking Machine
- **Chemicals:** Ecolab Commercial Laundry & Sanitation Products

EDUCATION

Secondary School Certificate (SSC), Bangladesh

LANGUAGES

Bengali (Native) | English | Arabic | Hindi

REFERENCES

Hermogenes Santos Gamboa, Housekeeping & Laundry Assistant Manager, Courtyard by Marriott Riyadh DQ | HermogenesSantos.Gamboa@marriott.com
Arun Kumar Kanaujia, Laundry Supervisor, Courtyard by Marriott Riyadh DQ | arunkumarkanaujia@gmail.com

ADDITIONAL INFORMATION

- Valid passport; available to relocate immediately upon visa/work permit issuance.
- Open to seasonal and full-time contracts in international hotels, resorts, and laundries.
- Experienced working in multicultural teams within international hotel brands.